

Support and Resource Directory

Experiencing some challenges and need some support?

While you wait for our technical team to get in touch, explore the resources below for helpful guidance, troubleshooting support, and practical solutions.



MINIBLUE® V2
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MAXIBLUE® V2
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MEGABLUE® V2
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■ Pump installation

Everything you need to install and commission your V2 Series pump, from unboxing through to system testing and alarm verification.

Unboxing

What's included in the box and what to check before installation.

- **Think something is missing?** [Contact our team](#) and we'll help get you up and running.

Wiring

Electrical connection guidance, wiring examples, and alarm terminal information.

Reservoir Guide

Best practices for positioning, connecting, and maintaining the reservoir.

System testing and alarm

Learn how to test your installation and verify correct alarm operation.

Installing ducting kit

Step-by-step guidance for fitting and positioning the ducting kit correctly.

■ Warranty registration

Once your pump is installed, don't forget to register your warranty. Registration helps us trace your product history and provide faster support should you need assistance in the future.



■ Request a call back

On-site and looking for further guidance? Click here to request a callback and a member of our technical team will be in touch as soon as they become available.

■ Supportive materials

Access technical documents, diagrams, and reference guides to support installation, commissioning, and maintenance.

Frequently asked questions

Explore our frequently asked questions for helpful guidance, troubleshooting advice, and practical solutions for the V2 Series range.

Quick start guide

A concise set-up guide:

- [MiniBlue V2](#)
- [MaxiBlue V2](#)
- [MaxiBlue V2 + Ducting](#)

User manual

Comprehensive installation, operation, maintenance, and troubleshooting information.

Schematic diagram

Technical system schematics showing component layouts and connections.

Mounting diagram

Detailed dimensional drawings to assist with installation planning and space constraints.

Discharge pipe chart

Not sure about pipe run limitations? Use our discharge chart to determine the maximum vertical and horizontal pipe lengths for each model.

Pump cross reference guide

Upgrading from a legacy condensate pump? Find the recommended V2 Series replacement model and corresponding product codes.

This document is intended as a general support resource and is provided for informational purposes only. While every effort has been made to ensure the information is accurate and up to date, it should not be considered a substitute for the official installation instructions, user manual, or technical documentation supplied with the product. All V2 Series pumps must be installed, commissioned, and operated in accordance with the manufacturer's instructions and applicable local regulations. If you require further assistance, please contact our technical support team.

V2 Series | Support & Resources Directory UK V1.1

Certifications



Visit us online



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